To our donors, volunteers & supporters. Thank you!



ICNA RELIEF CHICAGO



ICNA Relief's

Accreditation and Awards

At ICNA Relief, we are committed to upholding the principles of sound governance, ethical management, and transparency in our operations, demonstrating our accountability to our valued donors. We take pride in our accreditation and recognition by leading organizations in the nonprofit sector.

- **Better Business Bureau (BBB) Accreditation:** We are accredited by the Better Business Bureau, meeting all their rigorous standards for charitable organizations.
- Gold-Level GuideStar Nonprofit: We have achieved Gold-Level status on GuideStar, a leading platform for nonprofit transparency.
- **Charity Navigator Rating:** ICNA Relief has received a top rating of 4 out of 4 stars from Charity Navigator, indicating our commitment to fiscal responsibility and effective stewardship of donor funds.
- **Combined Federal Campaign Participation:** ICNA Relief is proud to be a participating charity in the Combined Federal Campaign, allowing federal employees to contribute to our mission.
- National Voluntary Organizations Active in Disaster (NVOAD): We serve as a board member of the National Voluntary Organizations Active in Disaster, collaborating with other organizations to provide disaster relief and support to those in need.

These accreditations and awards reflect our commitment to excellence and dedication to positively impacting the communities we serve. Thank you for your trust and support in our mission.



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Our Vision

TO BE THE CHARITY OF CHOICE FOR ALL, INSPIRED BY FAITH, DRIVEN BY COMPASSION, AND COMMITTED TO SERVICE.

Our Mission

ICNA RELIEF IS DEDICATED TO EMPOWERING OUR NEIGHBORS THROUGH CARING AND COMPASSIONATE SERVICE.

ICNA Relief USA

ICNA Relief USA is committed to fostering healthy communities, reinforcing family bonds, and providing pathways to hope for those facing hardship, all while preserving their dignity.

Every day, volunteers nationwide join us in fulfilling our mission. As a Muslim organization, we consider it our religious duty to support those in need within our nation, irrespective of their race, religion, or any other distinguishing characteristics.

One Place Many Services

Glendale Heights Community Resource Center



Setup a Tour

With a distinguished 15-year history of serving and earning the trust of our community, the demand for our services has grown significantly, surpassing our current capacity. To address this, we have acquired a larger property that will enable us to consolidate multiple programs under one roof.

Property Details:

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- Property Value: \$1.1 million
- Negotiated Sale Price: \$775,000
- Property Size: 9,057 square feet
- Land Size: 2 acres
- Acquisition Closed: Summer 2022
- **Partial Move-in:** November 2022
- Expected Full Move-in: End of 2024

Our commitment to serving the community remains unwavering, and we are excited to enhance our capacity and expand our services with this new facility. Thank you for your continued support.

Empowering Communities, Creating Impact.

Director's Message

Dear Friends and Supporters,

It is with great pleasure and a deep sense of gratitude that I present to you the ICNA Relief Chicago Impact Report for 2023. As we reflect on the past year, we are reminded of the remarkable journey we've embarked upon, one that would not have been possible without your unwavering support, dedication, and trust in our mission.

We envision a community where every individual has the opportunity to thrive and reach their full potential.

In 2023, ICNA Relief Chicago continued to uphold its commitment to serving those in need and creating a positive impact in our local communities. This year, we reached new heights and achieved significant milestones, all thanks to your generosity and shared vision.

Key Highlights from 2023:

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• **Hunger Prevention:** In the face of ongoing challenges, we extended our reach to provide essential food items to 13,705 unduplicated individuals facing food insecurity. We established new partnerships and expanded our food distribution programs.

• **Back2School:** Education is always at the core of our mission. In 2023, we continued to support underprivileged students by providing backpacks and school supplies, classroom scholarships, and educational webinars, equipping students and their parents with the tools they need for a brighter future.

• **Health Services:** Our healthcare initiatives witnessed continued growth, with free medical clinics and health education programs making a substantial impact on the underserved. These programs offer crucial medical services to those who otherwise struggle to access healthcare.

• **Refugee Empowerment:** We provided essential support to refugees and newcomers, offering them a warm welcome and helping them navigate the challenges of adjusting to life in the United States.

• **Disaster Relief:** 2023 saw ICNA Relief Chicago respond swiftly to local disasters, delivering vital aid to affected communities. Your contributions enabled us to provide immediate relief to people suffering from natural disasters and emergencies.

• **Community Outreach:** Our community engagement and partnership efforts remain strong. We foster inclusivity and interfaith dialogue, working together to build a more compassionate and harmonious society.

• **Transitional Housing:** ICNA Relief's transitional housing program continues to make a significant impact for homeless women to find shelter and the support, resources, and guidance needed to rebuild their lives and break free from the cycle of homelessness.

None of these accomplishments would have been possible without the dedication of our tireless staff and volunteers and the support of generous donors like you. You are the driving force behind this work, and we are deeply grateful for your unwavering commitment to the cause of empowering our neighbors.

As we look to the future, we are excited to expand our reach and continue making a positive impact in the lives of those who need it most. We envision a community where every individual has the opportunity to thrive and reach their full potential.

In closing, I want to express my heartfelt gratitude for being a part of the ICNA Relief Chicago family. Your continued support inspires us to do more and reach further, and we look forward to achieving even greater heights together in the years to come.

Thank you for being a beacon of hope for those in need. Sincerely,

Dr. Saima Azfar, Midwest Regional Director



Our Achievements 2023

1	Hunger Prevention	13,705 people served
2	Muslim Family Services	1502 Families
3	Transitional Housing	18 women, 10 children
4	Health Services	1,399 services rendered
5	Back2School	1,933 students
6	Disaster Response	862 people

Total Value of all services delivered in 2023





Chicago Partners Organizations

Access DuPage Ajyal Learning Center Al Falah Academy All Sorts Alverno Laboratories American Pakistan Foundation APPNA/Pakistani Physicians Society Aunt Martha's Health & Wellness Boy Scouts of America Troop 99 **Bridge Communities Inc** Bright Beginnings Montessori **Building Peaceful Bridges** Catholic Charities USA Chicago Community Trust Chicago Muslim Medical Alliance Chi-Care College of DuPage College Preparatory School of America Community Collaboration Initiative Council of Islamic Organizations of Greater Chicago **DuPage Federation on Human Services** Reform **DuPage United** Forging Opportunities for Refugees in America GainPeace Greater Chicago Food Depository Hayat Clinic Helping Hand for Relief and Development **ICNA** Chicago

Illinois Coalition for Immigrant and Refugee Rights **Illinois Public Health Association** Immigrant Solidarity DuPage Islamic Food and Nutrition Council of America Kiwanis Club of Glendale Heights Madina Community Muhsen Muslim American Society Muslim Children of North America Muslim Civic Coalition National Youth Advocate Program Northern Illinois Food Bank Northwestern University MSA **Refugee Action Network** Sabeel Food Pantry Sanad Food Pantry Swedish Hospital Syrian Community Network Tamil Muslim Association of Greater Chicago UChicago Medicine AdventHealth GlenOaks United Power University of Chicago Crown Family School of Social Work Viator House of Hospitality West Ridge Chamber of Commerce Wise Academy Worry Free Community **Young Muslims** Governmental

Addison Public Library

Bloomingdale Township Mental Health Auxiliary

City of Chicago Office of the Mayor

DuPage County Health Equity and Access Response Team

Forest Preserves of Cook County

Glenside Public Library

Illinois Department of Children & Family Services

Illinois Department of Public Health

Illinois Public Health Association

Milton Township

Office of Immigrant, Migrant, and Refugee Rights

Village of Glendale Heights

Foundations

Ahmad Family Fund Arif Foundation Caterpillar Foundation DuPage Foundation Mammel Family Foundation Noor Foundation United Foundation Waraich Charitable Foundation

Business

Alawad Medical Center Antar Realty, LLC AVCS Chicago - Audio Visual Events & Rentals Crumbl Cookies Culver's Devon Islamic Finance Bank

Join Hands and Become a Partner Email us at Chicago@icnarelief.org or call us at 844-414-4862

Falak Restaurant & Banquets Fatima Zabiha Foods Galaria Capital Management Levinson's Bakery Masjidal **Meat Moot Smoking** Mr. Props Event Rental New Royal Distributors Inc. Panera Bread Pita House Plta Inn **Qahwah House** S & K Medical Center Sahara Homecare Sweet Reserve Bakery & Cafe Vasco's Peri Peri West Monroe Partners

Religious

Al-Aqsa Community Center Al-Huda Academy American Muslim Community Organization DarusSalam Foundation Faith Lutheran Church Glen Ellyn Garry Gardner Memorial Empty Bowls - ETZ Chaim Ilm Montessori Islamic Center of Naperville Islamic Center of Naperville Islamic Center of Peoria Islamic Center of Western Suburbs Islamic Center of Wheaton Islamic Community Center of Des Plaines Islamic Community Center of Elgin Islamic Foundation North

Islamic Foundation of Villa Park Islamic Society of Northwest Suburbs Masjid Al Farooq Masjid Al-Faatir Masjid Al-Muminun Chicago Masjid DarusSalam Masjid Salam Haske Masjid Uthman Mecca Center **Mosque Foundation** Muslim Association of Bolingbrook Muslim Association of Greater Rockford **Muslim Community Center** Muslim Society, Inc Muslim Society, Inc Sunday School Noblest People Islamic Center **Orland Park Prayer Center**



Hunger Prevention



ICNA Relief's hunger prevention efforts encompass a network of three brick-and-mortar food pantries and three mobile units, collectively distributing over 100,000 pounds of food monthly to our neighbors in need. Our unique pantries are distinguished by their provision of Halal meat, fresh produce, dairy products, eggs, baked goods, hygiene items, and other essentials.





Quick Stats





Monthly Food Boxes :

3,745 boxes

Qurbani Meat :

8,389 lbs

2,300

Ramadan Hot Meals :

ople Served :

13,705

es: 6 (brick & mortar + mobile)

Refugee & Muslim Family Jervices by ICNA Relief

ICNA Relief's Muslim Family Services embodies our core values and overarching themes in every facet of our work, addressing mental, financial, and social wellness. Our mission is to empower families with a wide range of services and resources, helping them navigate toward a brighter and more prosperous future. It's noteworthy that 80-90% of those we serve are refugees or immigrants from Muslim-majority countries, representing a diverse array of 60+ nationalities. Upon their arrival in the US, our clients must overcome various barriers, including those related to culture and language.

Our Services Include:

- Emergency Financial Assistance
- ESL Classes (English as a Second Language)
- Sewing Classes
- Toys for Eid
- Car Donations
- Zakat ul Fitr Assistance
- Winter Clothing Distribution
- Mental Health & Religious Counseling
- Women's Empowerment Programs



At ICNA Relief's Muslim Family Services, we are dedicated to supporting individuals and families in their journey toward self-sufficiency and community integration. Thank you for being a part of our mission to positively impact the lives of those we serve.

Quick Stats





Families Served

1,502

5,244	Case Managment Hours :
17,000	Helpline Calls :
61	Emergency Financial Assistance :
273	Rental Assistance :
371	Zakat al-Fitr:
133	Skill Building Classes :
1,000	Toys for Eid :
5	Car Donations :
500	Winter Clothing Distributed :
52	Mental Health & Religious Counseling :
15	Women's Empowerment Programs :



ICNA Relief's Women's Transitional Housing Program



18 women & 10 children

NIGHTS OF SHELTER PROVIDED....



ICNA Relief's Women's Transitional Housing Program provides shelter, guidance, and empowerment to homeless women and their children. Our support extends far beyond shelter, encompassing a comprehensive range of services to help them regain independence and stability.

Our Program Includes:

- Mental Health & Religious Counseling: Emotional and spiritual support to address the holistic well-being of our residents.
- Goal Setting, Action Plans & Budgeting: Setting and working toward personal and financial goals.
- Employment Preparedness & Job Placement:
- Resources and training to enhance residents' employability and assist in finding suitable employment.
- **Personal Development:** Programs that promote personal growth and self-confidence.
- **Case Management:** Our dedicated case managers provide individualized support and guidance.
- Access to Services and Benefits: Help residents access essential services and benefits they may need.
- **Provision of Food, Clothing, Household Items, and Utilities:** Basic needs, such as food, clothing, household items, and utilities, are met during their stay.
- Personal Hygiene Items: Essential personal hygiene items to promote hygiene and well-being.
 Healthcare: Accessing necessary healthcare services.
- Mentorship: Mentorship opportunities to foster personal and professional growth.

At ICNA Relief's Women's Transitional Housing Program, we are committed to empowering women and children to rebuild their lives and move towards a brighter future. Thank you for your support in making a difference in their lives.





ICNA Relief mentors for transitional housing residents provide incredible support, friendship, and immeasurable care.

ICNA Relief's Health Services





In collaboration with our healthcare partners and through the operation of our mobile clinic, we are actively addressing healthcare disparities within our community. Additionally, we have initiated a remote telehealth clinic in partnership with APPNA (American Pakistani Physicians of North America) and the Pakistani Physicians Society to expand access to healthcare services for our neighbors further. Our services also include vaccines, dental screenings, and health fairs.

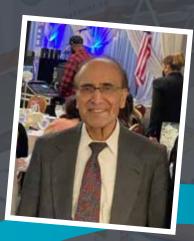
Quick Stats

\$164,681 Value of Services





Number of Events :	35
Health Screenings :	1108
Physcian Volunteer Hours :	223
Total Volunteer Hours :	371
Flu Shots :	96
COVID-19 Outreach :	74
Blood Donations :	36
TeleHealth Visits :	576
Patients Served :	196
Physcian Volunteer Hours :	368



Dedicated TeleHealth leader Dr. Abdulaziz compassionately transforming lives through his services.

Back2School







Our year-round Back2School program is designed to equip students with the tools for academic success, including backpacks and essential school supplies. We extend our support to parents through monthly webinars, and educators can benefit from our annual EMPOWER grant to enhance the classroom learning experience for their students.









1,933 STUDENTS SAY **THANK YOU!**

Your Back2School support reached students in:

Masjid Muminun 40 **Muslim Family Services 21** Kaleidoscope Chicago 25 **Glendale Heights Pantry 129** Viator House of Hospitality 12 Rogers Park - Mega Event 347 Islamic Community Center of Des Plaines 302 Muslim Association of Greater Rockford 400 Aurora Refugees - Islamic Center of Naperville 51 Transitional House Clients 5 Masjid Al Farooq 50 Darul Quran 100 **Catholic Charities 150** Ojalá Foundation 75 DuPage Public Schools 39 Islamic Center of Aurora 25 Haske Rasuloolah Center 25 Noblest People Islamic Learning Center 75 CNA Sisters - Muslim Association of Bolingbrook 12 Barakah Muslim Association of Greater Chicago 50

FATE - 6 Cases & 60 Hours Foster Care Advocacy, Training, and Education Program

The Foster Care Advocacy, Training, and Education (FATE) Program, founded in 2017 in Dallas, has expanded its reach to several states, including Illinois.

Key Initiatives of the FATE Program:

- Attended as an exhibitor
 and partner at DCFS Division of Diversity, Equity, and Inclusion (DDEI) for their
 Asian American Advisory Council Family Institute Day.
- Donated backpacks to Foster Care partner organizations.
- Assisted children in the foster care system suffering from trauma to receive pro bono therapy from specialized doctors
- **Connecting Children to Muslim Foster Homes:** Connect children in foster care with loving Muslim foster families who can provide them with a supportive and culturally sensitive environment.
- **Mentorship and Community Engagement**: Linking children in foster care with mentors from our communities who offer guidance, support, and positive role models.
- **Supporting Foster Families:** FATE extends a helping hand to foster families by connecting them with essential resources and offering guidance throughout their journey of caring for children in need.
- **Partnerships with Child Welfare Agencies:** In collaboration with child welfare agencies, we assist unaccompanied minors who have arrived from Afghanistan, ensuring they receive the necessary care and support.
- **Religious and Cultural Competency Training:** Our program provides essential training to service providers, enhancing their religious and cultural competency to serve Muslim children and families in foster care.

FATE's mission is to create a brighter future for children in foster care by bridging the gap between their needs and the resources available within the Muslim community. We are committed to promoting cultural sensitivity and providing these vulnerable children with a safe and nurturing environment.

Cultural Sensitivity Training

Our Cultural Sensitivity Training is designed to foster a deeper awareness and understanding of Islamic religious and cultural practices. By participating in this training, non-Muslim service providers enhance their ability to provide assistance and deliver services in a manner that is sensitive and conducive to the diverse needs and beliefs of the communities they serve.

Key Components of Our Cultural

- Sensitivity Training:
- Islamic Religious and Cultural Awareness
- Effective Communication
- Cultural Competence
- Empathy and Inclusivity

Would you like us to present to your community, group or classroom?

> Send an email to chicago@ IABelief.org

Our Cultural Sensitivity Training program aims to bridge cultural gaps and promote an environment of respect and inclusion, ensuring that services are sensitive and effective in meeting the needs of all individuals and communities we serve.



ICNA Relief's Disaster Response



ICNA Relief's Disaster Response team is committed to providing immediate assistance to survivors of disasters directly from the affected areas.

Our comprehensive services encompass:

- **Emergency Food Distribution:** We swiftly provide food boxes, meals, and water to those affected by disasters to ensure their immediate sustenance.
- **Emergency Shelter:** Our team offers safe and secure shelter options for individuals and families displaced by disasters, providing a place of refuge during their time of need.
- **Emergency Medical Aid:** We deliver essential medical assistance to address immediate health concerns and injuries, prioritizing the well-being of survivors.
- Mental Health Support: We offer emotional support and counseling to help survivors cope with the trauma and stress of disaster situations, promoting mental well-being.
- **Relief Supplies:** We distribute crucial relief supplies, including blankets, clothing, hygiene kits, and more, to meet the basic needs of survivors and enhance their comfort and dignity.

ICNA Relief's dedicated Disaster Response team is committed to serving survivors with compassion and urgency, ensuring they receive the vital assistance required during the challenging aftermath of disasters.



Getting Involved with ICNA Relief: **Strengthening Communities Through Compassion**

ICNA Relief, a prominent nonprofit organization, is committed to serving humanity by providing essential support to individuals and communities in need. Founded by the Islamic Circle of North America (ICNA) in 1997, ICNA Relief has since grown into a nationwide organization with a mission to alleviate poverty, support disaster response efforts, and empower vulnerable populations. Engaging with ICNA Relief is not only about contributing to a cause; it's an opportunity to make a meaningful impact and be a part of a compassionate community.

Donate Financially

One of the most direct ways to support ICNA Relief's mission is by making financial donations. Whether it's a onetime contribution or a recurring monthly donation, every dollar counts. These funds are crucial for maintaining and expanding ICNA Relief's various programs, including food pantries, women's transitional housing program, healthcare services, Back2School, and disaster relief efforts. Donors can choose specific initiatives to support, such as sponsoring a homeless mother, helping immigrant families with relocation, or providing food to those facing hunger.

Volunteer Your Time

Volunteers play a vital role in ICNA Relief's work. By dedicating your time and skills, you can directly impact your community. ICNA Relief offers various volunteer opportunities, such as serving at food pantries, assisting with disaster relief efforts, participating in community outreach programs, or mentoring homeless women rebuilding their lives. Volunteers not only contribute to the organization's success but also gain a sense of fulfillment by helping those in need.

(6) Organize Fundraising Events

Communities can come together to organize fundraising events on behalf of ICNA Relief. Whether it's a charity 🚔 walk, bake sale, or an in-kind donation drive, these events not only raise funds but also create awareness about the organization's mission. By involving friends, family, and neighbors, you can mobilize resources to support ICNA Relief's

Spread Awareness

Raising awareness about ICNA Relief and its programs is crucial for garnering support. You can use your social media platforms, community gatherings, or local events to inform others about the organization's work. Sharing stories of individuals who benefited from ICNA Relief's assistance can inspire others to get involved.



Partner with ICNA Relief

Businesses, organizations, and other community groups can collaborate with ICNA Relief to amplify their impact. Partnerships can take various forms, such as corporate sponsorships, joint projects, or in-kind donations. By joining forces with ICNA Relief, entities can contribute to a stronger, more resilient community.

Attend ICNA Relief Events

ICNA Relief frequently organizes campaigns aimed at addressing various social issues. Participating in these campaigns and events provides an opportunity to learn more about the challenges facing your community and how ICNA Relief is working to address them. It's also an excellent way to network with like-minded individuals who share your passion for making a positive change.





Volunteer

Lend a hand and be part of the most trusted Muslim charity focused on serving our neighbors.

Your Volunteerism:

- Supports neighbors experiencing hardship
- Saves money and enables us to invest in our programs and services
- Helps you build valuable experience and skills

How to Volunteer:

- Decide which cause you care about
- Identify the skills and knowledge you can offer
- Determine how often you can volunteer
- Complete any required training
- Maintain professionalism in your volunteer role





Hours Serv

Visit icnarelief.org/volunteer

Your neighbors are waiting

ICNARE



Chicago@ICNARelief.org • 844-414-4862







\$89,100 Zakat ul Fitr to **320** Households

FOOD DISTRIBUTION



2,250 Iftar hot meals 1,122 Food boxes



EID GIFTS



1,200 Happy kids and adults **1,000+** Toys **300** Women's clothing & gift items

ICNARelief.org | chicago@icnarelief.org | 844-414-4862



CASE MANAGEMENT

(Muslim Family Services)

217 Households + 81 New households



VOLUNTEERS



469 Hours worked **203** Volunteers

EVENTS 51

Welcoming New Families from Russia Muslim Family Services Hunger Prevention Interfaith Iftar Eid Gifts Distributions



MASJID PARTNERS

10 Participant Masjids

ICNARelief.org | chicago@icnarelief.org | 844-414-4862

Chicago Team









Advisory Council Members

Essam Choudhary Huma Murad Jawed Aslam Mahjabeen Siddiqui Hussain Mohammed Misbahuddin Mohammed Sarwar Nasir Niaz Hoda Saad Siddiqui Samir Abdelmawla Zahid Mohsin





Chicago Team

Dr. Saima Azfar, Regional Director Atya Kazmi, Area Manager Abdullah Ansari, Operations & Development Manager

Kholood Almanassir, Muslim Family Services Coordinator Faiza Khan, Case Manager Mustapha Kamal, Case Manager Ariadnie (Sumayyah) Alvarez, Case Manager Raul Gonzalez, Case Manager Ahlam Al-Jebory, Case Manager Shaila Islam, FATE Program Coordinator

> Sarah Murad, LSW, Clinical Counselor Sh. Omer Haqqani, Religious Advisor

Fareed Uddin, Pantry Manager Khairzada Ahmad Shoaib, Pantry Manager & Case Manager Ibrahim Ali Shamseldin, Pantry Assistant Manager

Munazza Shahzad, Transitional Housing Manager Shajia Azmi, Transitional Housing Case Manager Zakariya Sirajullah, Health Services Manager Hafiza Anum Shaheen, Telehealth Medical Assistant Shabnam Shakil, Telehealth Physician Assistant

Beena Farid, Outreach Coordinator Nour Eddin Al Majzoub, Outreach Coordinator & Case Manager Zaid Khan, Outreach Coordinator

Asma Jarad, Content Strategist • Marketing

Nasreen Khan, Volunteer Coordinator

Sana Akhter, Office Administrator Shehla Alavi, Office Administrator

Mohammad Usman, Finance Coordinator David Zverow, Program Consultant



Main Office

1698 Bloomingdale Rd Glendale Heights, IL 60139

Mondays: 9:30 AM – 3:00 PM Tuesdays: 9:30 AM – 3:00 PM Wednesdays: 9:30 AM – 3:00 PM Thursdays: 9:30 AM – 3:00 PM Fridays: 9:30 AM – 3:00 PM Saturdays: 10:00 AM – 2:00 PM Sundays: Closed

Glendale Heights Food Pantry

1781 Bloomingdale Rd Glendale Heights, IL 60139

Mondays: Closed Tuesdays: 12:00 PM - 4:00 PM Wednesdays: Closed Thursdays: 12:00 PM- 4:00 PM Fridays: Closed Saturdays: 10:00 AM - 4:00 PM Sundays: Closed

Rogers Park Food Pantry

2809 W Devon Ave Chicago, IL 60659

Mondays: By appointment Tuesdays: Closed Wednesdays: Closed Thursdays: 10:00 PM - 1:00 PM Fridays: Closed Saturdays: 10:00 AM - 1:00 PM Sundays: Closed

Muslim Family Services

2811 W Devon Ave Chicago, IL 60659

Mondays: 10:00 AM - 2:00 PM Tuesdays: 10:00 AM - 2:00 PM Wednesdays: Closed Thursdays: 10:00 AM - 2:00 PM Fridays: Closed Saturdays: 10:00 AM - 1:00 PM Sundays: Closed

Contact Info:

844.414.4862: **phone** chicago@ICNARelief.org: **email** ICNARelief.org: **web**

Main Office:

1698 Bloomingdale Rd Glendale Heights, IL 60139

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