



ICNA Relief



Impact Report 2023



Table of Contents

10. Programs Overview

26. Community Reflections

28. Our Volunteers

30. Zakat

29. Accreditation

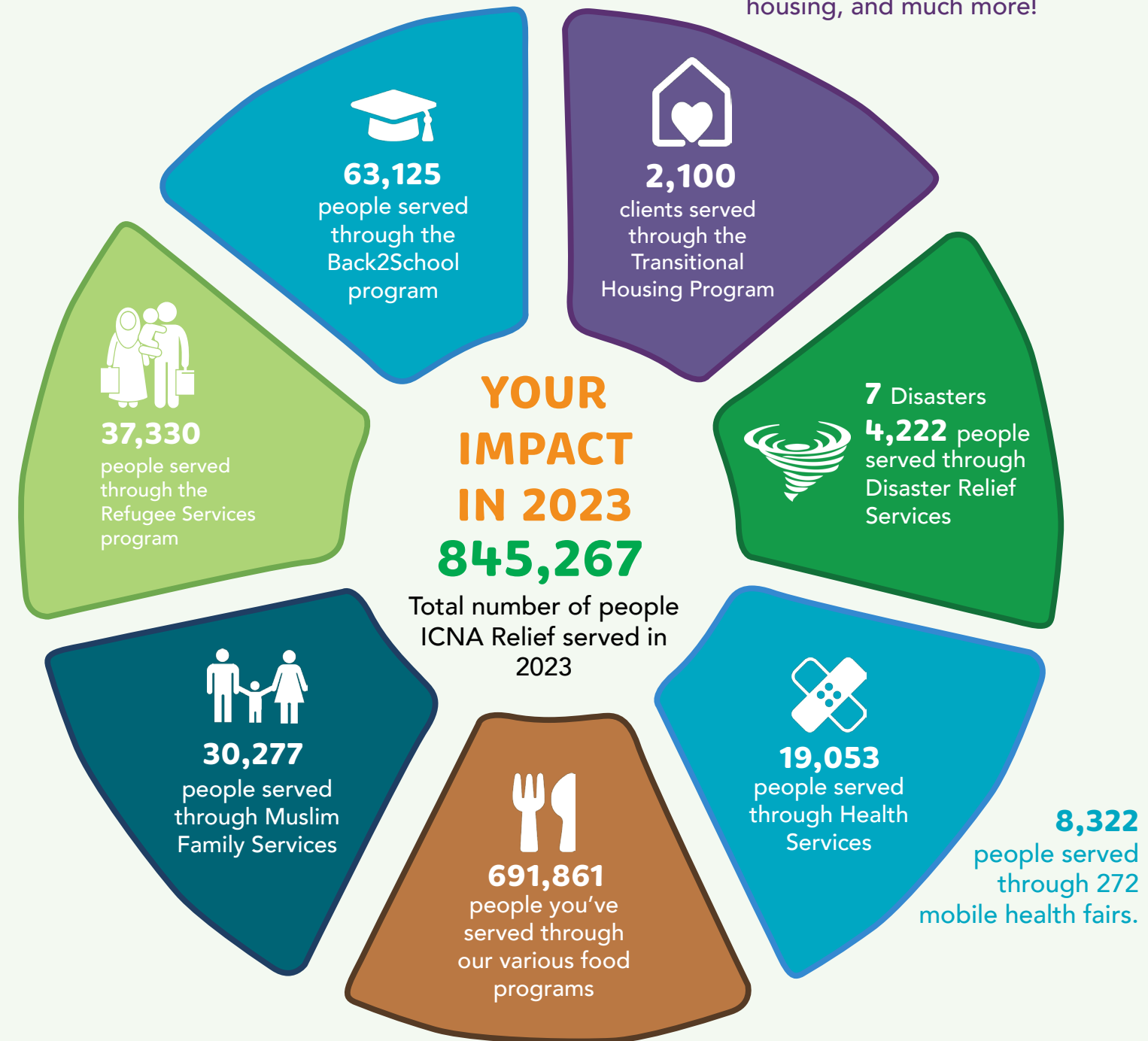
33. Ways to Give

34. Statement of Activities

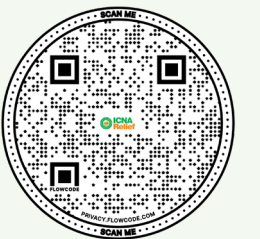


ICNARelief

Our Transitional Housing program assists in securing jobs, finding permanent housing, and much more!



88 nationalities served in 42 states, at 1,230 locations.



icnarelief.org

Message from the CEO

In the name of Allah, the Most Gracious, the Most Merciful,

Times pass by as days, months, and years but the caravan of compassion, service and sincerity continues to march towards building a better home for our future generations. This caravan named as ICNA Relief USA consists of donors, volunteers, staff who work hand in hand to help our needy neighbors Muslims and non-Muslims become self-sufficient. I feel humbled to report that the year 2023 despite many challenges was a year of accomplishments on many fronts. I express heartfelt gratitude on behalf of the ICNA Relief team and the communities we serve for your generous contributions and trust.

During the year 2023, ICNA Relief has persistently pursued its mission to deliver essential services to underserved and vulnerable communities. I am delighted to report that our impact has been substantial, reaching communities through a network of food pantries, women shelter homes, free clinics, refugee resource centers, Back2School, emergency financial assistance, family counseling, foster advocacy and training and disaster relief services. Now ICNA Relief USA is recognized more than a charity; it has become the face of Muslim community and has introduced Muslim community as respectable stakeholder in the society.

These achievements, success stories, and transformative outcomes are a direct result of the generosity of our donors, dedication of our volunteers and hard work of staff members. My deepest gratitude extends to all of you. Your dedication has been the driving force behind our impact, inspiring hope in communities facing various challenges.

As a non-profit with limited resources, we may not be able to solve all problems, but we can build a better, more compassionate world by opening the doors of communication between different faith groups by building partnerships to establish a just society where no one is left behind. As doers of good our voices will be heard, and our opinions will be respected on local and global issues.

Let us begin the year 2024, with the commitment to fostering a society grounded in empathy and solidarity. Your continued support is not just a donation; it's an investment in shaping a brighter future for the next generations.

May Allah reward your efforts abundantly.



Maqsood Ahmad
Chief Executive Officer

Sincerity · Sacrifice · Service

ICNA Relief USA seeks to alleviate human suffering by providing caring and compassionate service to victims of adversities and survivors of disasters. ICNA Relief USA strives to build healthy communities, strengthen families and create opportunities for those in despair while maintaining their dignity.

Volunteers from across the country help us accomplish our mission every day. We are a Muslim organization and feel it is our religious responsibility to support those in need in our country regardless of their race, religion, or other identifying features.

Board of Directors

Mohammad Arif (Chair)

Hashim Badat

Junaid Ahmed

Muzaffar Hussain

Najam ud Din Haq

Hanif Harris

Robina Ali

Sobia

Uzma Ahmed

Hassan Niaz

Mohammad Aftab

Hayder Mir

Masood Ranginwala



C-SUITE MEMBERS



MAQSOOD AHMAD
Chief Executive Officer



ABDUL RAUF KHAN
Chief Operating Officer



ALTAJ ILYAS
Chief Financial Officer



AMIR SAEED
Chief Information Officer



HAMMAD SHAHEER
Chief Administrative Officer

EXECUTIVE MEMBERS



AMBER HAQUE
Director of Muslim Family Services



IMAM RAFIQ MAHDI
Director of Disaster Relief Services



MALIKA RUSHDAN
Director of Transitional Homes



MUHAMMAD ZAHID HUSSAIN
Director of Hunger Prevention



SAIMA AFZAR
Director of Back2School



RESHMA KHAN
Director of Health Services



HALA HALABI
Director of Refugee Services



KHALID MEMON
Director of Western Region



ARSHAD JAMAL
Director of North East Region



MOHAMED DAHSHEH
Director of South Central Region



SHAMIQH SAHADAT
Director of South East Region



IKRAM HUSSAIN
Director of Midwest 2 Region



Charity of choice
for all Americans.



Building a better
future, right here
in the United
States.



*“The most beloved
people to Allah are
those who are most
beneficial to people.”*



**PROPHET
MUHAMMAD**
(Source: Al -Mujam Al-Awsat)


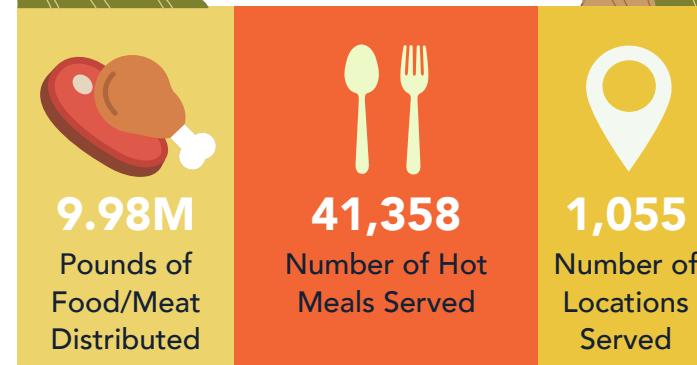
Hunger Prevention

Since 2005, ICNA Relief has been at the forefront of the Hunger Prevention Program, extending its reach nationally with initiatives like Food Pantries, Mobile Food Pantries, Hot Meals Distribution, Ramadan Food Boxes, Daily Iftar Program during Ramadan, and Udhiya/Qurbani Meat distribution. Serving as a catalyst, this program extends its impact to other vital relief programs like Refugee Facilitation, Health Services, In-Kind Donation Program, and Education & Literacy Programs. With 45 food pantries and 50 Mobile food pantries spanning from Jamaica, NY, to San Diego, CA, ICNA Relief addresses the pressing needs exacerbated by the COVID-19 pandemic, particularly among vulnerable single mothers with children and refugee families.

Through an extensive network of mobile and regular food pantries, ICNA Relief has assisted thousands, including single mothers, senior citizens, refugee families, and the homeless. Operating under the ethos of "Muslims for Humanity," the organization welcomes individuals of all backgrounds seeking help through its hunger prevention program. The annual report attests that ICNA Relief's Hunger Prevention Program, fueled by generous support, has empowered over 700,000 individuals nationwide to overcome food insecurity and basic needs challenges. Committed to the vision of a hunger-free and healthy nation, ICNA Relief remains dedicated to providing "Food for Today and Hope for Tomorrow."



ICNA Relief Hunger Prevention distributed **44,940** lbs of Qurbani/Udhiya meat to families who cannot afford to eat meat everyday.

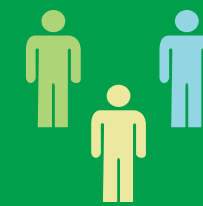



Disaster Relief



Disaster Relief Services (DRS) exhibits ICNA Relief USA’s commitment to aiding people in times of crisis. Whether facing floods, hurricanes, tornadoes, wildfires, severe winter storms, or other disasters, ICNA Relief USA, DRS is devoted to offering assistance from preparation to recovery. In 2023, a partnership with FEMA led to nationwide preparedness workshops, empowering communities to better handle disasters. The 2nd Annual Community Preparedness and Resiliency Summit convened in Houston, TX, fostering collaboration among various agencies.

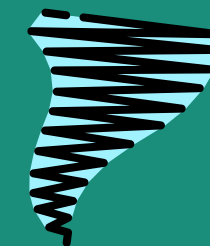
ICNA Relief USA is an NVOAD (National Voluntary Organizations Active in Disasters) member and collaborates with organizations like The Red Cross, Catholic Charities, and Lutheran Disaster Services in disaster response. In 2023, the DRS team responded to seven major disasters, providing immediate aid, including meals, water, cleanup kits, and medical services. Collaborating with local communities, DRS supported four community service projects, and the team engaged in post-disaster repair and rebuild projects, prioritizing dignity and humanity in their services.



4,222

Individuals served

7 Disasters Responded to in 11 Locations



33 Volunteers Engaged



Community Preparedness Workshops in partnership with FEMA

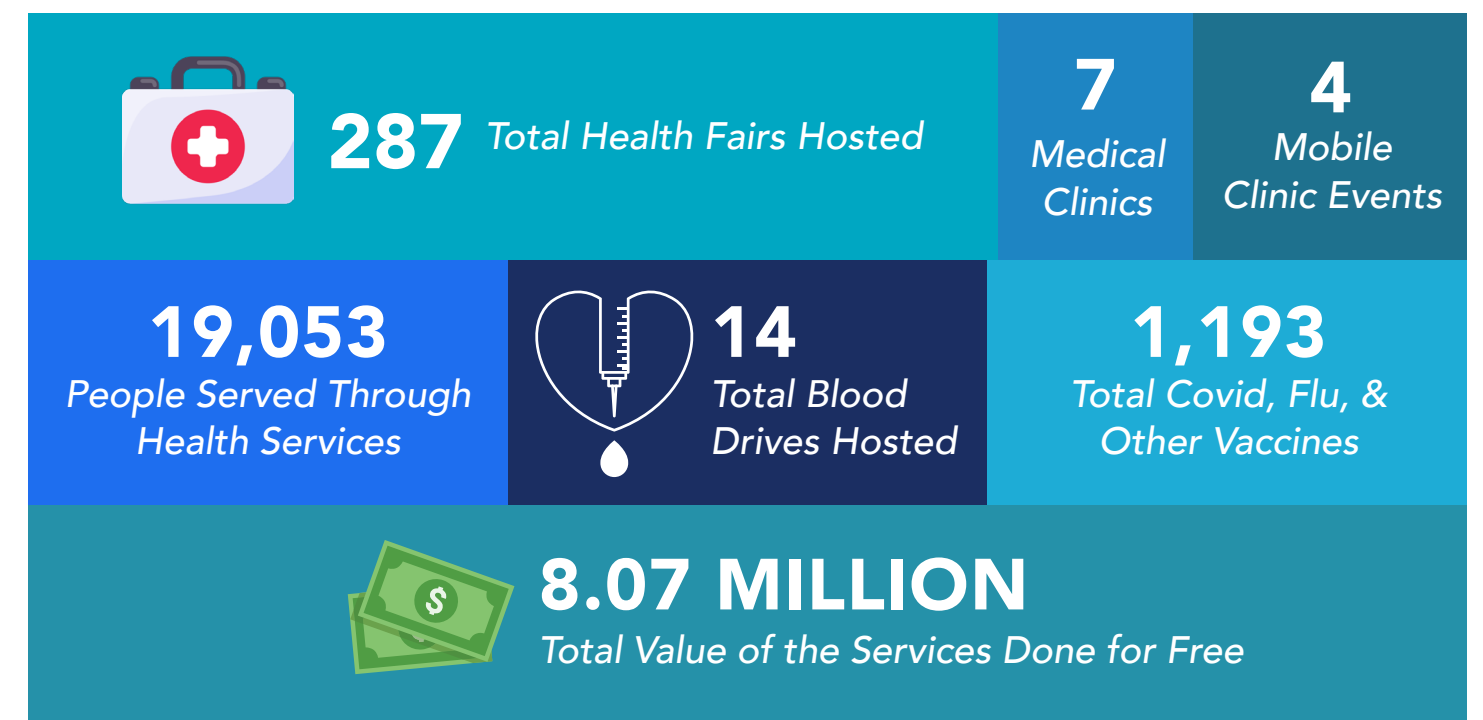


Health Services



The 2023 Annual Report reflects a year marked by achievements and resilience by ICNA Health Services, showcasing the commitment to delivering accessible, high-quality healthcare tailored to the unique needs of the communities we serve. The staff, volunteers, and partners exhibited unwavering dedication, making a meaningful impact on individuals and families in our region. In 2023, Health Services expanded its breast cancer screening services to underserved communities, achieving a 20% increase in screenings and a 69% Mammogram Completion Rate. Collaborative efforts expanded with 26 strategic partnerships across our 7 clinics, enhancing our reach and impact. This collaboration with local organizations enabled us to participate in joint awareness campaigns and health fairs, reaching a broader audience and strengthening community ties.

Continuous Professional Development initiatives improved staff skills and patient satisfaction by enhancing service excellence through targeted training programs, including advanced patient care techniques, CPR, Residency mock interviews, cultural competency, and soft and hard skill trainings. Moreover, a significant milestone was reached by securing a 5,000-square-foot facility in Charleston, SC, marking a pivotal moment in accommodating our 25% annual growth. The establishment of a National Health Fair Core Team, coupled with Salesforce utilization, revolutionized our approach, ensuring consistency and amplifying our community impact. These endeavors underscore ICNA Health Services' commitment to comprehensive, efficient, and community-driven care.

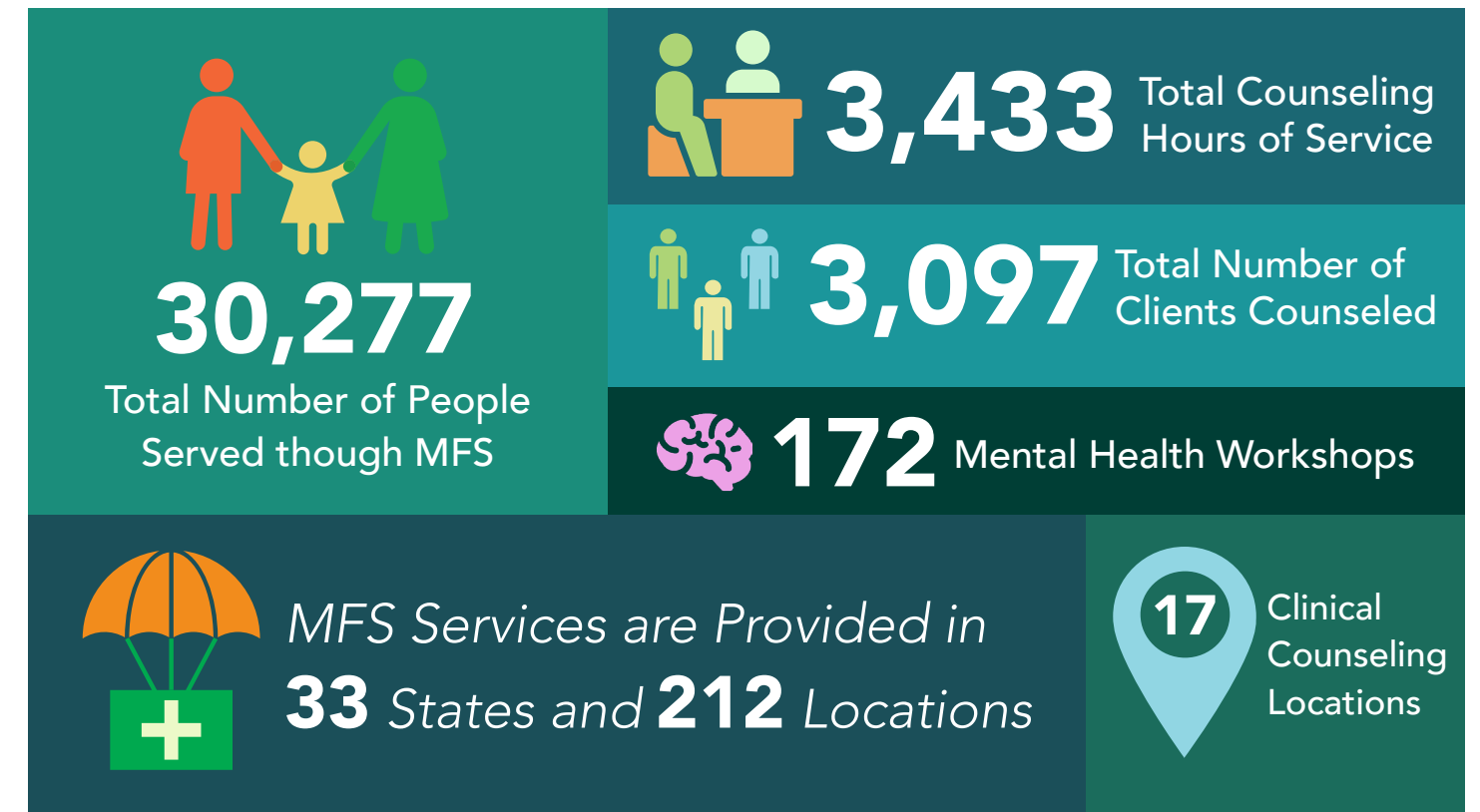


Muslim Family Services

Muslim Family Services focuses on counseling needs and foster care training and education. We help families learn and cope with life's challenging issues. Our communities' growing mental health concerns are at the forefront of our program, in which we address individual, family, and group counseling for depression, anxiety, trauma, and related issues. We also assist refugees in adapting to their new living environment through psychoeducational training, coach youth with adjustment issues, assist women in trauma and need of social and emotional skills, help recovering people with a substance use disorder, provide support services for children in foster care, etc. In some regions, we offer seniors' chat-n-chai meetings and help seniors in need.

A unique feature of our counseling program is the culturally responsive approach, which makes clients comfortable as it accommodates their cultural and spiritual needs. All our counseling staff and volunteers are licensed mental health professionals. Most counselors, trainees, and interns speak more than one language, enabling us to see clients from diverse linguistic backgrounds. Our counseling services are free and available to all. We provide online and in-person counseling and have been focusing on in-person mental health workshops nationwide. We partner and deliver mental health services jointly with other organizations. We also publish mental health booklets with Islamic values and distribute them free of cost to create awareness and education.

[See Here: icnarelief.org/mfs/resources](http://icnarelief.org/mfs/resources)



Foster Care Advocacy, Training & Education

Established in 2017, the FATE Program endeavors to ensure a secure and nurturing environment for every Muslim child within the United States foster care system. Through our dedicated liaisons, we establish connections between children in foster care and welcoming Muslim homes and mentors within our communities. Focused on guiding and supporting foster families, the FATE program facilitates access to essential resources, aiding them on their journey to assist children in need. Collaborating with childcare agencies, we extend our assistance to unaccompanied minors and offer religious and cultural training services.

Our mission is to provide constant support and empowerment to individuals, families, and communities, fostering a path towards a better life. Rooted in Islamic values, our vision is to empower people to attain competence and responsibility, enabling them to lead themselves and their families with adherence to Islamic principles.



72

Families Helped



10

FATE has been active in
10 States

6

Total Licensed Foster
Families

5

Total CASAs



**The Prophet, peace be upon him, said:
'I and the one who sponsors an orphan
shall be in Paradise like these two' —
and he raised his index finger and the
one next to it, holding them together,
barely separate"**

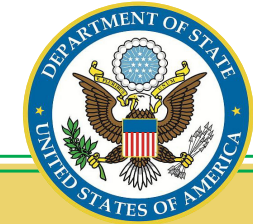
(Bukhari, No. 5304)



Refugee Services

In 2023, ICNA Relief achieved a notable milestone, resettling 320 newcomers within a swift 5 months through the Reception and Placement program. All 320 clients received core services within their first 90 days. Collaborating with State Refugee Coordinator offices in five states (TX, AZ, GA, MO, CA), we have empowered thousands with skill-building, job training, and long-term case management. Our unwavering commitment to resettlement begins before families arrive, gathering essential family composition details. Moreover, our services include airport pickups, housing, public benefits enrollment, school registrations, ESL classes, job placements, and cultural orientation, aiming to foster independence.

Education is pivotal for confidence and connectivity; ICNA Relief's national programs support youth and adults, addressing language challenges with ESL classes. The Career Path Program offers diverse academic exploration with mentoring, tutoring, and specialized courses. Additionally, we provide Women's Self-Care, Mommy & Me, Health 101, and Sewing/Computer literacy classes.



THE US STATE DEPARTMENT HAS RECOGNIZED ICNA RELIEF AS THE 1ST MUSLIM ORGANIZATION AS A RESETTLEMENT AGENCY IN SEVERAL STATES.



37,330
Refugees Served



424
Refugee Homes Furnished



203
Job Placements



30
Vehicles provided to in-need families

"I have experienced significant benefits from ICNA Relief, particularly in the pursuit of humanitarian assistance and women's empowerment. Their donations provide tangible support for incoming refugees, helping them overcome immediate challenges and take significant steps towards a better life." - ICNA Relief Refugee Client Testimonial.



BACK2SCHOOL



Back2School 2023 Overview

ICNA Relief's Back2School Program has made a profound national impact, benefiting 48,000 students in 41 states and reaching 250 cities. Recognized by 22 media outlets and facilitated by 318 partners, the program's success is evident. With the support of 1,033 dedicated volunteers, it effectively implements diverse programs.

The initiative prioritizes families facing economic challenges, with 53% earning less than \$20,000 annually and the rest earning under \$39,000, emphasizing the crucial need for assistance. Providing new supplies and backpacks not only addresses practical needs but also boosts student confidence, fostering positive learning environments. Back2School is committed to empowering communities and ensuring academic success for all students.

The Student Financial Assistance initiative eases the financial burden of Islamic education expenses. The Empower Grant, impacting 78 schools in 2023 and contributing to a total of 194 schools, equips teachers with resources to create a legacy of exceptional students.

Additionally, 14 live parenting workshops have reached 14,532 viewers, showcasing the broad impact of ICNA Relief's parenting support initiatives

[Getting school supplies from ICNA Relief] makes easy for me. [I have] no additional money [to spend] aside from food, and house living.

THE WHAT

Back2School is a comprehensive approach to uplifting underprivileged children. It starts with providing backpacks and school supplies.

985,568

The Back2School project has impacted almost one million students since 2008



THE WHY

It aims to build a confident and successful member of society. This is done by providing tools and resources for everyone that influences a young persons journey. Parents, educators and students themselves.

~48,000
Almost 50k backpacks were distributed

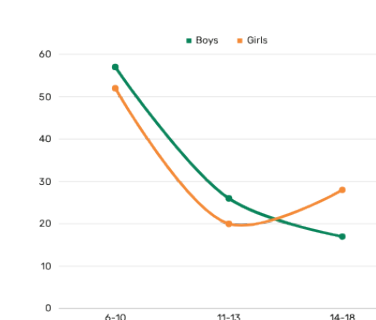
250
Distribution took place in over 250 cities touching 1100+ zipcodes

1,000+
Over a 1K volunteers took part in the distribution

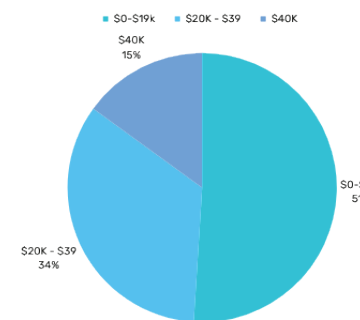
14
live webcasts were presented to a over 14,500+ viewers

78
of teachers were empowered to enhance their classrooms. A total of 194 schools have benefited to date.

12
of students who were provided financial assistance



Data shows that we connected with 60% Boys and 40% Girls. Also, we are able to do it at an earlier age ensuring success.



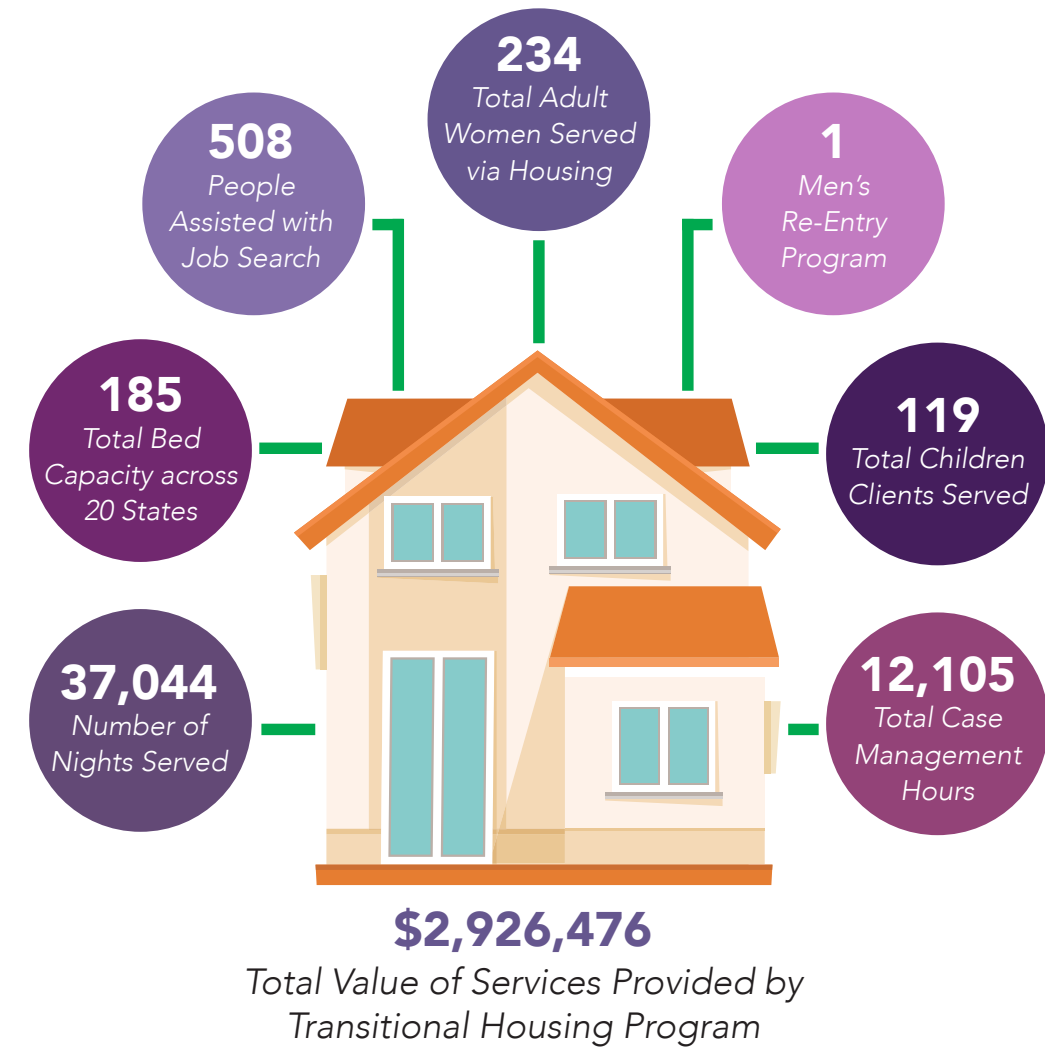
Based on household income, more than half of the families earn less than \$20,000!



Transitional Housing



Transitional Housing provides a second chance for homeless individuals and families, emphasizing the preservation of dignity and the pursuit of self-sufficiency. Unlike conventional shelters, our program is thoughtfully designed, involving individualized "Action Plans" developed with case managers. These trained professionals exemplify mercy and compassion, guiding clients through a transformative period. Services offered include culturally sensitive counseling, basic life skills, debt repair/budgeting, education/training, and legal support. Our caring and supportive environment tailors services to the unique needs of our clients.



Sr. Maryum: "I arrived at a new town fleeing a bad situation and had to leave my 6-year-old son. I didn't know English or much education, despair surrounded me until I found ICNA Relief. Sr. Sarah became my guiding star, offering a helping hand. In a few months, she helped me with my legal papers and job searches. I worked cleaning at a local senior home, attended ESL classes and determined to learn, enrolled in driver's school. With Sr. Sarah support, I passed my driver's license test on the 3rd try. Sr. Sarah never gave up on me. After months of hard work and with help budgeting, I saved enough for my apartment. From homelessness to strength and success, Sr. Sarah's belief transformed my life."



Charity begins at home

Charity begins with

YOU.



Ustaadh AbdelRahman Murphy

"The only reason we can exist with some sense of confidence about our accountability with the people of need is because of ICNA Relief. ICNA Relief is helping us fulfill our obligation of zakat."



Shaykh Omar Suleiman

"I am a student of ICNA Relief, alhamdulillah. ICNA Relief is my heart and soul, ICNA Relief contributed to making me who I am today as a person. I owe this organization so much..."



Shaykh Yasir Qadhi

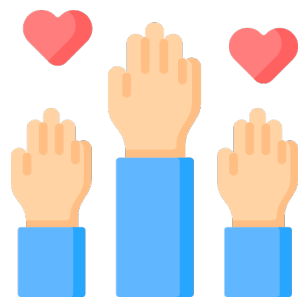
"I see that this organization is indeed interested in feeding the hungry, in helping the poor, in finding space for widows and orphans to live, in doing what our religion requires us to do."



Shaykh Yaser Birjas

"I have been with ICNA Relief for a long time now and especially during this pandemic, they've been reaching out to a lot of people... even areas we don't pay attention to like the uninsured people."

Thank you Volunteers



7,657
Volunteers



335,527
Hours Contributed

2,446 Volunteer events



471
Partnerships



156
Trainings

Value of **\$6,665,421**



Hosam Shalaby

"My initial involvement began when I discovered about your organization at the mosque and that your organization was actively addressing the needs of the people who can't afford and in need. Witnessing the dedication and effectiveness of your team sparked my interest and instilled a strong desire to contribute.

Volunteering is a meaningful way for me to invest my time and skills to support a cause I am passionate about. I am excited about the prospect of actively contributing to your organization's success and being part of a team dedicated to making a positive difference."



Yasmin Aziz

"I've worked in child support enforcement at the Edgecombe County Department of Social Services for 34 years. In addition to my job, I've been volunteering with ICNA Relief for 7+ years, grateful for the opportunities it provided. Through this volunteer work, I've realized the reciprocal nature of helping those in need, making us better individuals. Islam emphasizes volunteerism, encouraging acts of kindness, community improvement, and support for the less fortunate. Volunteering not only benefits others but also serves as a source of strength, combating stress and fostering personal growth. I appreciate ICNA Relief, especially Brother Usman Choudry, for their support and belief in our collective potential."



Pip Palmer

"I remember in the early days [of my volunteering], a woman came in with advanced breast cancer who had not gone to a doctor, and she did not have health insurance. I was very moved by this as I am aware of the need to catch cancer early and thus have a better prognosis. At the time my mother and Grandmother had both had breast cancer, so it felt very personal. Shifa [clinic] was able to help the individual but without Shifa this woman would have limited options available to her. Many years later when I was diagnosed with breast cancer and received treatment and had health insurance this moment volunteering with Shifa was not lost on me and I realized how lucky I was compared to a lot of people."



Zakat

Zakat Eligible

Zakat is a mandatory charity given by Muslims every year to purify their wealth and establish a loving community.

ICNA Relief verifies the needs of all Zakat applicants and ensures that they receive help in a timely basis, especially during seasonal months like Ramadan. Hundreds of mosques across the country trust ICNA Relief to disperse their Zakat funds to the community members who are in great despair.

Accreditation

ICNA Relief has been awarded several honors for its outstanding services.

ICNA Relief has been recognized for excellence in financial management and dedication to accountability and transparency. It has received the highest rating of four stars from Charity Navigator, the leading charity evaluator in the United States.

ICNA Relief meets the Better Business Bureau's Wise Giving Alliances Standards for Charity Accountability, as well as GuideStar's highest standard for transparency. ICNA Relief participates in the Combined Federal Campaign (CFC).



3,234 Number of Families who Received Zakat through ICNA Relief

\$1,744,552 Amount of Zakat Distributed



Matching Funds

Many corporations take pride in offering corporate giving programs to nonprofit organizations. They're pleased to make a significant impact by matching donations via employee giving initiatives, thus creating meaningful contributions.

Through your donation and our matching gift effort, we can double the assistance we provided to the underserved.

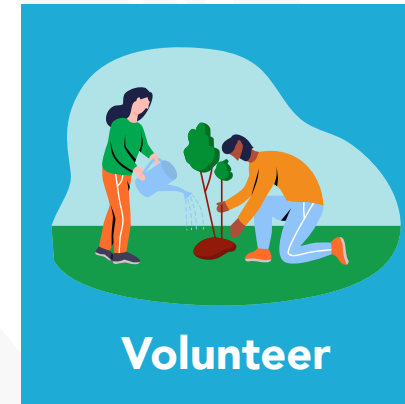
Volunteer Grants

We are passionate about finding new supporters, getting more people involved, and being interested in our service to humanity for good causes.

If you are enthusiastic about making a difference, your employer may value your time spent in volunteering and provide us with a grant as a way to recognize your ongoing effort.

For more information and to explore your company's matching gift and volunteer grant programs, visit icnarelief.org/matching-funds

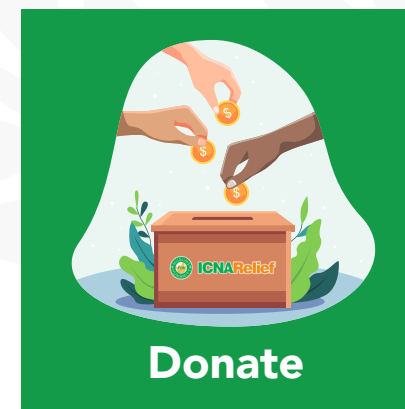
Ways to Give



When you volunteer your time with ICNA Relief, you help us build stronger, healthier communities, and add meaning to the lives of your friends and neighbors. You are able to help those who are vulnerable and stricken with circumstances beyond their control. We are so thankful to have YOU as a part of this organization! Visit icnarelief.org/volunteer for more information.

Pro tip! Your employer organization might pay for your volunteer hours.

All you have to do is Ask!



An easy way to double or even triple your valuable contribution is through corporate matching programs. Many corporations match employee donations to ICNA Relief. Visit icnarelief.org/matching-funds to learn more, and go the extra mile by inquiring if your company offers these programs!



A truck, a space, a fridge, or unused items. All of these things can be used by our offices or given to those in need.

Make a tax-deductible donation to give the nation's most vulnerable families the nutrition, security, and medical care they so desperately need. Give your gift at icnarelief.org/donate.

Crypto, Stocks, & Pecuniary Legacy

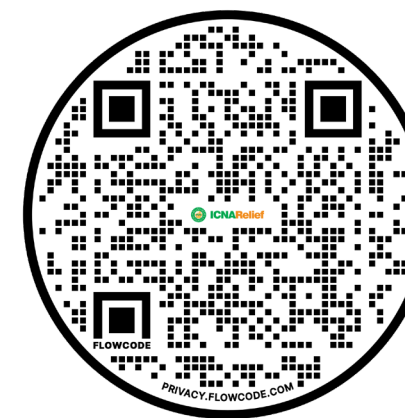


ICNA Relief has enhanced its donation process!



If you are interested in partnering with ICNARelief, or if you or your organization would like to sponsor one of our programs, please contact us at office@icnarelief.org.

Sponsorships

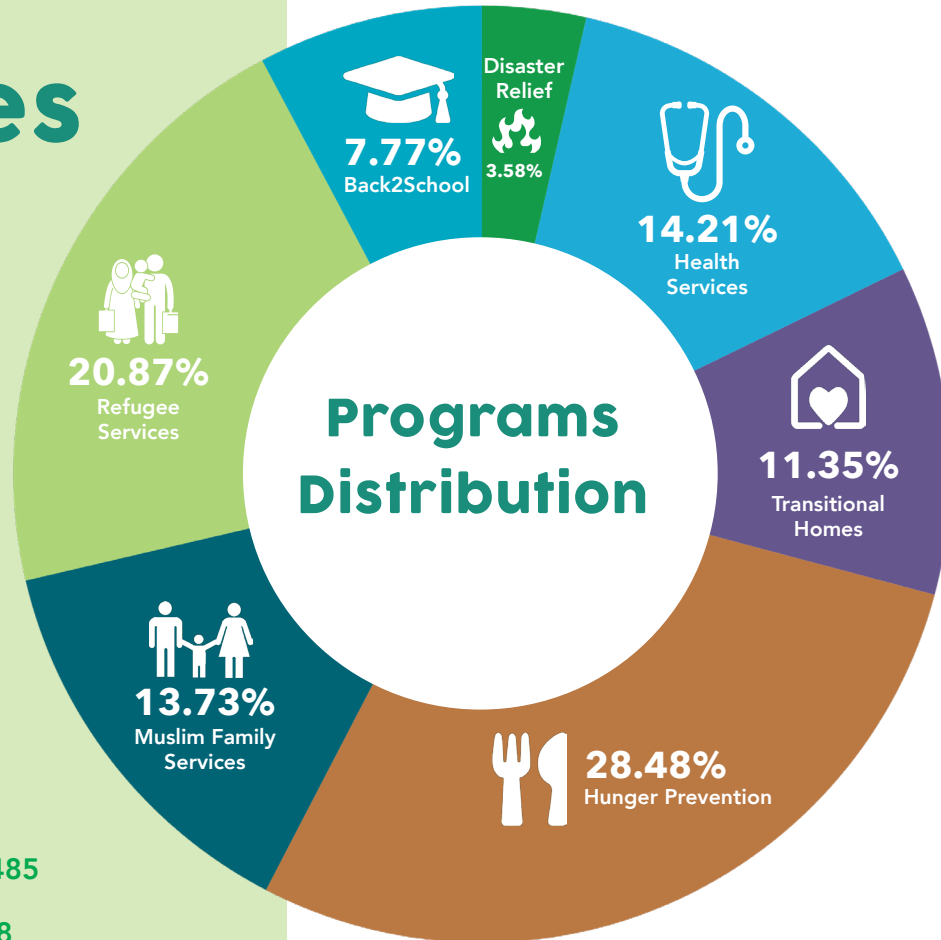


Although this seems small, sharing our posts means that more people know what we do! So others can give even when you can not!

Sharing on Social Media

Statement of Activities

Programs Distribution



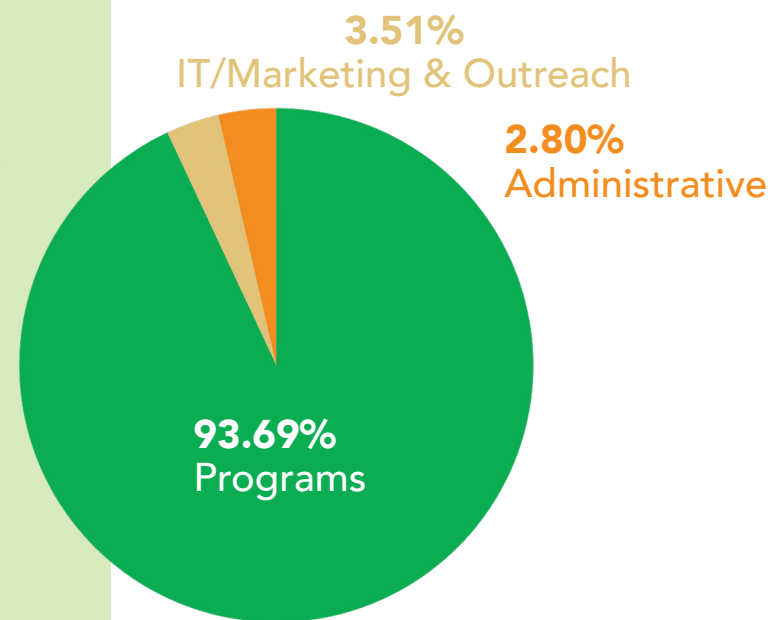
Revenue

- Grants & Matching Funds • \$4,661,485
- Community Donations • \$19,495,098
- In-Kind Donations (Goods & Services) • \$27,920,000
- Total Revenue • \$52,076,583**

Expenses

- Programs • \$50,131,025
- IT/Marketing • \$1,879,342
- Administrative • \$1,499,313
- Total Expenses • \$53,509,679**

*These are unaudited numbers for 2023
 **Explanation of Deficit:
 Although there was some shortfall in the revenue in 2023, all urgent needs of our clients were met, and the commitments were honored, resulting in a deficit in the budget.



.06 cents out of every dollar goes toward admin/outreach

ICNA RELIEF IN THE NEWS

LIVE 5 WCSC FREE CLINIC REOPENS IN NEW LOCATION TO SERVE UNINSURED HEALTH SERVICES
 Jan. 26, 2023

CHARLESTON CITY PAPER SHIFA FREE CLINIC OPENS LARGER DANIEL ISLAND FACILITY
 February 15, 2023

Forbes WHY MORE BRANDS ARE OFFERING HALAL PRODUCTS
 March 22, 2023

abc 7 RAMADAN 2023: CHICAGO AREA MUSLIMS BEGIN HOLY MONTH OBSERVANCE WITH ACTS OF CHARITY
 March 23, 2023

69 NEWS WFMZ-TV 'RAMADAN IS TEACHING US TO BE GENEROUS': LANSDALE COMMUNITY CELEBRATES FIRST DAY OF MUSLIM HOLY MONTH
 March 23, 2023

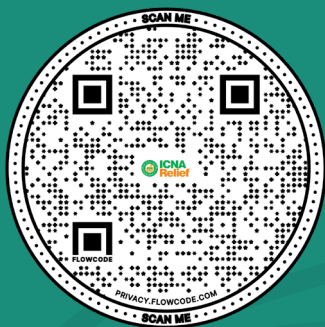
foodtank THE THINK TANK FOR FOOD 24,000 FAMILIES TO RECEIVE FOOD BOXES TO COMBAT FOOD INSECURITY DURING RAMADAN
 March 25, 2023

THE GUAM DAILY POST WAVE OF UKRAINIAN WOMEN FUELS RECORD SURGE IN IMMIGRANT EMPLOYMENT
 July 9, 2023

abc ACTION NEWS FARMING FIGHTS HUNGER WITH NEW GREEN RESOURCE CENTER IN NORRISTOWN
 July 10, 2023

Daily Herald ELGIN-AREA BARBERSHOPS OFFER FREE BACK-TO-SCHOOL HAIRCUTS FOR STUDENTS IN NEED
 August 7, 2023

Daily Herald SUBURBAN MOSAIC: CHARITY GROUP DISTRIBUTES 3,600 HALAL TURKEYS TO FAMILIES IN NEED
 November 20, 2023



Donate online at icnarelief.org

Please make your check payable to:

ICNA Relief USA, 1529 Jericho Turnpike,
New Hyde Park, NY 11040