



ICNARelief

**Impact
Report
2019**



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Quick Stats | Our 2019 Programs



ICNA Relief

TRANSITIONAL
HOUSING

814

Individuals Supported
Through 20 Locations

DISASTER
RELIEF

510

People Assisted

HUNGER
PREVENTION

352,891

Served Through
36 Pantries

HEALTH
SERVICES

9,274

Individuals Aided
Through 248 Free
Health Fairs

BACK2
SCHOOL
GIVEAWAY

45,000

Backpacks
Distributed
Nationwide

MUSLIM
FAMILY
SERVICES

41,909

Individuals
Uplifted

Total Number of Individuals Served

450,398

You Can Trust ICNA Relief

When you donate to ICNA Relief, you're doing something remarkable. You are helping establish a Muslim American institution that our future generations can depend on, inshaAllah. Right now, ICNA Relief is one of the largest Muslim American charities providing social services in the country. Our donors' trust has allowed us to build and operate a national network of transitional homes, health services, food pantries, and other services through dozens of chapters across the country.

In addition, our Disaster Relief Services have been honored at the highest levels of government, both federally and locally. We believe in transparency and using funds wisely which has consistently led us to receive the highest accreditations from agencies like Charity Navigator and GuideStar.

ICNA Relief helps you fulfill your religious obligations of giving Zakat/Sadaqa locally by acting as a crucial resource against poverty for hundreds and thousands of people. Fellow Americans all over the country know that there is a Muslim presence ready to help when there is a need. All of this has been possible because of our supporters who follow the Islamic principle of uplifting all people in need, regardless of their race or religion, especially those in their own communities.

Join us. Together, let's show our faith in action.

Sincerely,

Dr. Shahid Mansoor

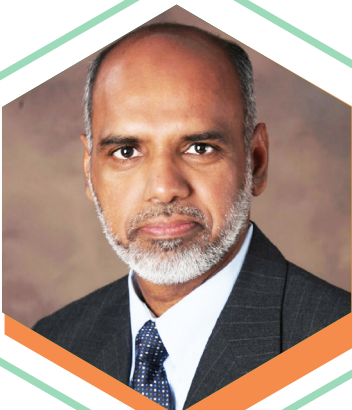
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Maqsood Ahmad

CEO

Abdul Rauf Khan

COO



Dr. Shahid Mansoor

Board Chairman



Maqsood Ahmad

CEO



Abdul Rauf Khan

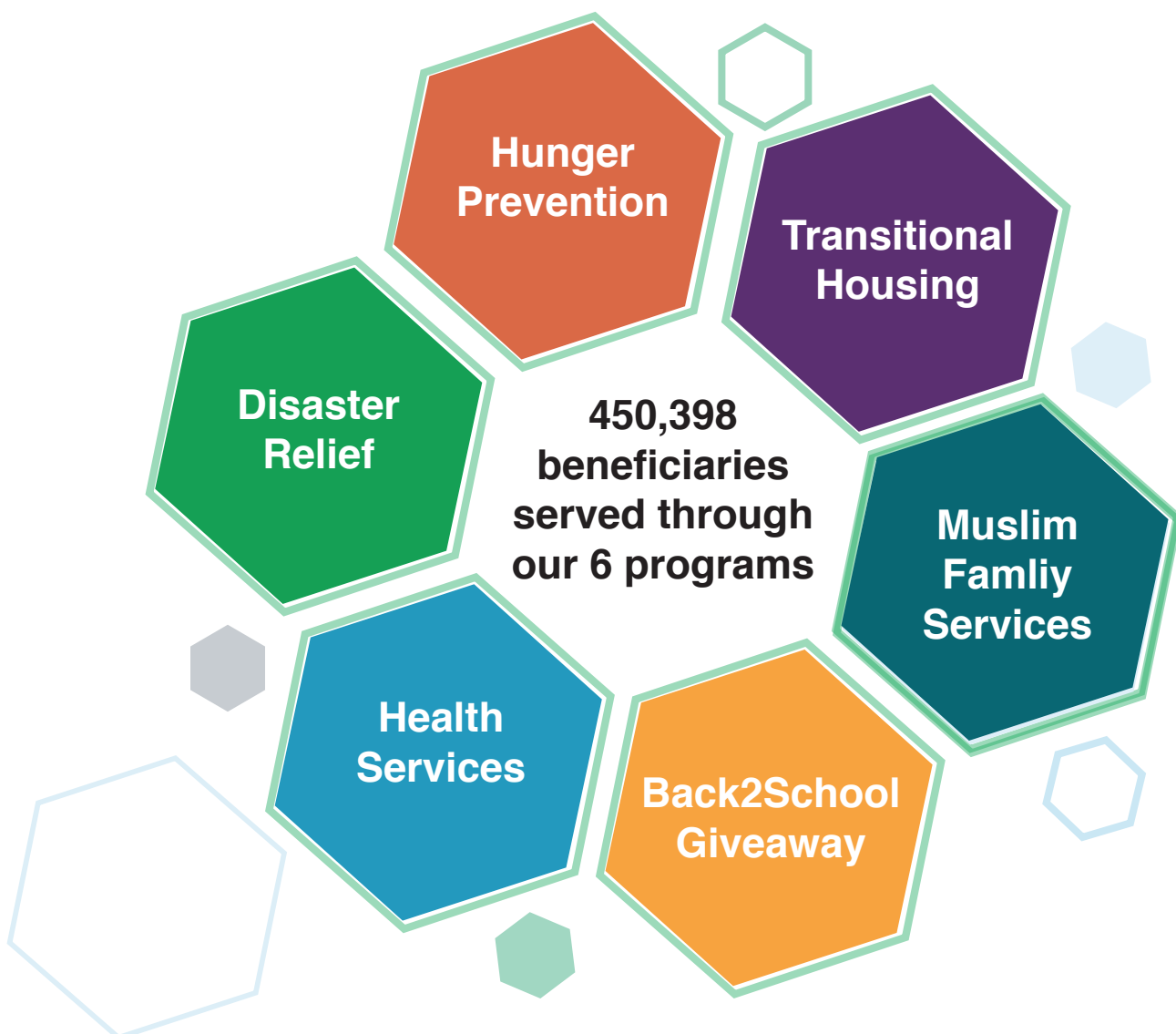
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About Us

ICNA Relief strives to **uplift the underserved** in the United States through Transitional Housing, Hunger Prevention, Health Services, Disaster Relief Services, Muslim Family Services, Back2School Giveaway Programs and more. ICNA Relief works to build healthy communities, strengthen families and create opportunities for those in need, while maintaining their dignity and advocating for their basic human needs.



Accreditation

ICNA Relief has been awarded several honors for its outstanding services.

Receiving the highest rating of four stars from Charity Navigator, the leading charity evaluator in the United States, ICNA Relief has been recognized for excellence in financial management and dedication to accountability and transparency.

ICNA Relief meets the Better Business Bureau's Wise Giving Alliance's Standards for Charity Accountability, as well as GuideStar's highest standards of transparency. ICNA Relief is also a participating charity in the Combined Federal Campaign (CFC).



Community Reflections



“I see that this organization is indeed interested in feeding the hungry, in helping the poor, in finding space for widows and orphans to live, in doing what our religion requires us to do.”

- Shaykh Yasir Qadhi

“ICNA Relief’s legacy of service and its important contributions in advancing community service at a local, state and national level reflects its capability and commitment to progress.”

- U.S. Congresswoman (TX), Eddie Bernice Johnson



“I’m a student of ICNA Relief, alhumdulillah. ICNA Relief is my heart and soul, ICNA Relief contributed to making me who I am today as a person. I owe this organization so much...”

- Imam Omar Suleiman

“I’m truly impressed with the great work being done by your team at ICNA Relief. I believe your organization can help our town serve more people experiencing hardships. ...You have proven models that have impacted communities throughout the US. As mayor, it’s my honor and pleasure to connect with you to serve and lift up people in our community.”

- Jacques K. Gilbert, Mayor of Apex, NC



I am so thankful for the humanity, the generosity and the true spirit of helping others that ICNA Relief and all of my Muslim brothers and sisters have shown to our community. We love you and thank you very much. I hope, inshaAllah, for a future of us continuing to work together.”

- Carrié Solages, NY Legislator

Zakat

Allah (SWT) has made Zakat an obligation upon the believers whose wealth has reached a certain threshold. The Prophet (SAW) has taught us that it is best to give our Zakat locally, to help establish our own communities in order to expand our impact. Indeed Allah (SWT) has blessed the Muslim community here in the United States in many ways, however, there are still many of our Muslim brothers and sisters who are struggling to obtain the most basic human necessities for themselves and their families. Whether it is food, shelter, medicine, medical care or emergency financial aid, your Zakat is helping people when they need it most.

“The alms are meant only for the poor and the needy and those who are in charge thereof, those whose hearts are to be reconciled, and to free those in bondage, and to help those burdened with debt, and for expenditure in the Way of Allah and for the wayfarer. This is an obligation from Allah. Allah is All-Knowing, All-Wise.”
- (Quran 9:60)

ICNA Relief verifies the needs of all Zakat applicants and ensures that they receive help on a timely basis, especially during seasonal months like Ramadan. Hundreds of mosques across the country trust ICNA Relief to disburse their Zakat funds to the community members who are in great despair.

Zakat-Eligible Programs: Transitional Housing, Hunger Prevention, Muslim Family Services



- Zakat distributed: **\$603,577**
- Total number of households assisted: **2,150**



“ICNA Relief does a great job of domestically distributing the Zakat funds and charity **on behalf of the Muslim community.**”
- Shaykh Abdul Nasir Jangda



Transitional Housing

ICNA Relief offers an alternative for homeless women in need of temporary housing. We maintain the dignity of residents, while **providing them a safe and nurturing environment** where they can heal and support themselves. Women continue to receive one-on-one support as they transition to permanent, stable housing.

We provide counseling, emotional healing, action plans and goal setting, as well as support personal development.

- Number of Women Supported: 342
- Number of Children Supported: 416
- Total Number Housed: 758
- Total Number Assisted Not Housed: 56
- Total Number of People Assisted with Job Search: 329



20 Houses

Established across
the country



Malika Rushdan

Director of Transitional Housing

"Someone dropped me off at ICNA Relief's [transitional] home; I was in a very disturbed state of mind. I was new to America and facing many problems. The people at ICNA Relief spoke to me so lovingly. I feel at home here. They helped me get a job and go to the library to learn English. Now I have some savings and I just feel refreshed. May Allah make ICNA Relief successful and allow it to help other people in need."

- Ghazala, Houston

Disaster Relief

ICNA Relief Has Responded to 61 Disasters Since 2001

The Muslim community **plays a significant and critical role in times of disaster**. ICNA Relief's Disaster Relief Services (DRS) program is our nation's Muslim response to disasters.

For nearly two decades, ICNA Relief's DRS program **has delivered assistance to those in need** by providing survivors with food, shelter, emergency funds, medical care, emotional support, and case management to better organize assistance and serve those affected by disaster.

We teamed up with American Red Cross for a year-long partnership to repair homes destroyed by Hurricane Harvey in Houston.

*This Hurricane Harvey recovery project was funded in part by American Red Cross.



ICNA Relief's Texas-Disaster Case Management Program (TX-DCMP) has assisted 1,677 households, impacting 3,178 individuals. The reported value of services is \$5,122,681.78 and continues to grow as case managers update the referral completion.



510 Served

This year for Alabama Tornadoes, Hurricane Dorian, Hurricane Imelda, & Dallas Tornadoes



Imam Rafiq Mehdi

Director of Disaster Relief Services

"I'm very glad to talk about how wonderful this help was for me. I'm sure it's helped many people. I don't know what I would've done if I didn't have this help and it surprised me when [ICNA Relief] showed up to do all of this hard work."

- Denay, Dallas Tornado Survivor

Back2School Giveaway

Every year, ICNA Relief distributes hope to children in low-income communities by **giving away backpacks filled with school supplies**. Education is the passport to our children's future, and ICNA Relief is committed to supplying students with the tools they need to succeed. ICNA Relief collaborates with local ICNA chapters and public and private schools to give back in areas with severe needs.

Join us on July 25th, 2020 in support of our **#OneNationOneCause** Back2School Giveaway in over 42 states and Puerto Rico, in 250 cities, over 30 days to send children back to school with confidence.

Remember, Education is Power and when the tides rise, all ships rise! Your support makes all the difference!

For more information visit **back2schoolgiveaway.org**.



- Distributions in 42 states and 247 cities
- Total number of backpacks distributed: 45,000+
- Total number of distributions nationwide: 270
- Total number of volunteers: 1,872
- Total volunteer hours accumulated: 7,147



45,000+

Backpacks
distributed this year



"I have 4 kids here with me and we are getting school supplies. I just love that [ICNA Relief] is here helping the community out. School supplies for so many kids can be expensive, so this is such a blessing for us and I just want to say thank you!"

- Deborah, Back2School Client

Saima Azfar

Director of Back2School
Giveaway Program



Muslim Family Services

ICNA Relief uses a holistic approach when providing for our clients through Muslim Family Services. Our team of licensed mental health professionals and case managers assess the psychological, financial, and social needs when creating treatment plans. Case managers also assist our clients in **becoming financially literate, finding employment, sharing resources and more!**

Refugee Services

Refugee clients served

Educational Services: 645 students
Job Placement : 125 individuals
In-kind: 16,920 people
Scholarships: \$20,000 provided to students
Additional Services: 8,510 served
Total Number of refugees served: 26,200

Mental Health Counseling

- Total Counseling centers: 8
- Total amount of people served: 4,371

Case Management

- Total number of clients served: 2,377
- Financial assistance given: \$642,482
- Additional services: 8,961 served



41,909

Total served, including
Refugee Services



Danyal Khan, MSW

National Project Coordinator
Muslim Family Services

"As society has grown and become more complex, so have the issues we face. Understanding that, we at Muslim Family Services continue to take on the challenge. Our goal is to be a voice for those who aren't heard and to assist those through education, advocacy, and intervention."

- Danyal Khan, MSW

Hunger Prevention

“We feed you for the sake of God alone; we seek from you neither reward nor thanks” - Holy Quran (76:9)

Hunger is an issue plaguing nearly 50 million Americans who are not able to put food on the table for themselves and their families. Driven by the Islamic injunction to feed the poor, ICNA Relief strives to fight hunger through a network of Hunger Prevention programs designed to meet this pressing need in our communities.

Services Provided:

- Food Pantries
- “Mercy On Wheels” Program
- Hot Meal Distributions
- Ramadan Food Boxes
- Qurbani / Udhiya Meat Distribution



36

Food pantries
across the US



Zahid Hussain

Director of
Hunger Prevention

“I took 2 buses, 1 train, walked 2 miles with my 3 little children to receive food from ICNA Relief Food Pantry.”
- Single Mother, Food Pantry Client, Dallas TX

ICNA Relief Food Pantries Across the US:

AZ – Tempe, Phoenix(4), Glendale, Tucson | CA – Anaheim | FL – Miami, Orlando, Tampa
GA – Tucker | IL – Glendale Heights, Rogers Park, Oak Brook | MI – Detroit(3) | NY – Flushing, Brooklyn(2), Bronx(2) Jamaica | TX – Dallas, Fort Worth, Irving, Austin, Houston(2) | VA – Alexandria | SC – Mount Pleasant | NC – Winston Salem | LA – Kenner, Slidell | MO – Raytown, St Louis

- Number of Ramadan Food Boxes given: 9,684
- Number of hot meal drives: 750
- Total beneficiaries served: 352,891



Health Services

Nearly 30 million Americans do not have health insurance. ICNA Relief combats this problem by offering free basic medical services through free clinics and numerous health fairs. ICNA Relief has established a team at a national level for health services under the leadership of Dr. Reshma Khan.

7 Clinic Locations

Crescent Clinic, Anaheim, CA
Shifa Clinic, Oklahoma City, OK
ICNA Relief Medical Clinic, Dallas, TX
Shifa Clinic, Atlanta, GA
Shifa Clinic, Athens, GA
Shifa Clinic, Mt. Pleasant, SC
Shams Clinic, Philadelphia, PA

Community Impact of our Mobile Clinics:

- Providing critical health services to our community
- Increasing health awareness through health screenings and workshops
- Saving lives by early detection of common treatable illnesses e.g diabetes, hypertension, high cholesterol and referrals to local free clinics
- Building bridges with Interfaith communities

- Total value of in-kind donations: \$2,044,405
- Total value of in-house donations: \$2,565,647
- Total value of services provided: \$8,162,365



Dr. Reshma Khan
Director of
Health Services



248

Free Health
Fairs hosted

"I lost my job and have no insurance. ICNA Relief's SHAMS clinic has provided me with my prescription. It's such a relief for someone like me because I have no medical assistance. It helps me get my medications and take care of my health so I can get up and find a new job."

- Kadiatou, Philadelphia

Highlights of the Year



ICNA Relief inaugurated its Family Transitional House in New York right next to the very first transitional house for women that opened 11 years prior.



ICNA Relief launched the FATE (Foster Advocacy, Training and Education) program. This project supports children who have experienced abuse, neglect and other familial challenges.



ICNA Relief, along with 20+ partnering Islamic Centers, gave 750 furloughed TSA agents food and gift cards during the 2019 Government Shutdown.



Congressman Lou Correa awarded Rehmat Memon for her work with Aasiyah's House, our Shelter for Victims of Domestic Violence in CA.



Arshad Jamal, NE Regional Director, received the 2019 Muslim American Day Spirit Award from the NY Mets at the 2nd Annual Muslim American Day at Citi Field.



Niveen Allan, North Carolina's Outreach Coordinator, received the President's Volunteer Service Award.



ICNA Relief was awarded the Excellence In Community Service Award at the 2019 APPNA National Convention for our outstanding commitment to services and humanity.



ICNA Relief opened a new Children's Developmental Center in Coral Springs, FL. This center provides necessary one-on-one therapy for children from uninsured families.



During the migrant crisis, ICNA Relief distributed backpacks and food to migrant families and asylum seekers in Florida. Food and hygiene items were also provided for children whose parents were detained in Mississippi during ICE raids.

Financial Summary

Disclaimer: These are unaudited numbers for 2019. Audited financial reports and IRS 990 until 2018 can be found at icnarelief.org/financials

Opening Balance **\$2,852,241**
1/1/2019

Community Donations **\$10,928,703**

Grants/Matching Funds **\$1,237,975**

Grants/Contract **\$ 3,591,166**

In-Kind donations **\$9,741,025**

Total Receipts **\$15,757,844**
(Cash Only)

Total Receipts **\$25,757,844**
(Cash+In-kind)

Expenses

Programs **\$13,669,628**
(Cash Only)

Programs **\$23,410,653**
(Cash+In-kind)

Fundraising **\$811,491**

Administrative **\$426,306**

Shelter Building/
Food Trucks **\$347,115**

Total Expenses **\$15,254,540**
(Cash Only)

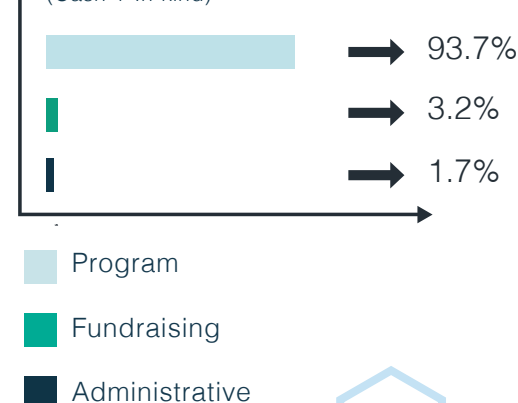
Total **\$24,995,565**
(Cash+In-kind)

Ending Balance **\$3,355,545**
12/31/2019

Total Expenses
\$15,254,540

**Total Individuals
served in 2019**
450,398

Breakdown of Expenses (Cash + In-kind)



ZAKAT

2,150 Households Assisted

Our Volunteers



Charity Begins at Home.
Charity Begins with You.

"Being able to volunteer with ICNA Relief provides an opportunity to learn about what goes on in the community as well as being able to help others from various backgrounds!" - Muna



"ICNA Relief has provided me with an opportunity to grow both on a professional and a personal level. Most importantly, it showed me how grand our accomplishments can be if we work together towards a common goal." - Heba Alshwaiki

"It was truly an amazing experience being able to give back in our local community. My family looks forward to the next opportunity to be a part of giving back [with ICNA Relief]." - Coach Jay Coleman



"Volunteering with ICNA Relief has started to become a passion for me. I help local residents in need & build new connections with others! I get to experience what truly helps communities." - Samah M.

More Ways to Give

There are so many ways you can support ICNA Relief's Programs! Check out the list below.



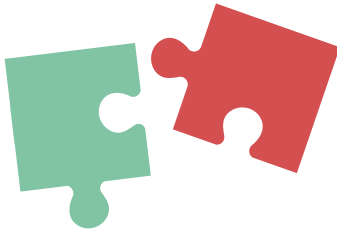
Volunteer

When you volunteer your time with ICNA Relief, you help us to build stronger, healthier communities, and add meaning to the lives of your friends and neighbors. You are able to help those who are vulnerable and stricken with circumstances beyond their control. We are so thankful to have YOU as a part of this organization! Visit icnarelief.org/volunteer for more information about opportunities to show your faith in action!



Donate

All individuals deserve to live safe and healthy lives. Make a tax-deductible donation today and give the Nation's most vulnerable families the nutrition, security, and medical care they so desperately need. Give your gift at icnarelief.org/donate.



Matching Funds

An easy way to double, or even triple, your valuable contribution is through corporate matching programs. Many corporations match employee donations to ICNA Relief so that we, in turn, can provide for more families in need. Visit icnarelief.org/matching-funds to learn more, and go the extra mile by inquiring if your company offers these programs!



Sponsorship

We are currently looking to find partnerships with companies, organizations, and individuals who are interested in maximizing our impact. If you are interested in partnering with ICNA Relief, or if you or your organization would like to sponsor one of our programs, please contact us at office@icnarelief.org.



Amazon Smile

When you use AmazonSmile with ICNA Relief USA, the AmazonSmile Foundation will donate 0.5% of the purchase price of eligible products to ICNA Relief USA. Who knew online shopping could also be charitable?!







*With your support, we are able to bring
smiles to children in need across the nation*



ICNARelief



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